



PROGNOAI DASHBOARD

Version No: 4.0 Build 1

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INTENDED AUDIENCES

- Clients

1. INTRODUCTION

The Prognosis Dashboard provides a comprehensive, role-based, and monthly usage-driven monitoring experience for Provider logins. This guide explains how to access, navigate, and interpret usage data within the dashboard.

The system enforces monthly usage packages exclusively through a system-level configuration that is permanently set to **On**. Daily usage enforcement is not configurable, and over-usage does not interrupt services. Any usage exceeding the defined monthly package limits continues seamlessly and is billed in the subsequent month's invoice.

This configuration is system-level and cannot be modified under any circumstances.

Modules and Browsers Supported

Following is the list of browsers that support this feature:

- Google Chrome
- Microsoft Edge
- Mozilla Firefox
- Safari

Following is the list of modules that support this feature:

- EMR

2. KEY BENEFITS OF THE ENHANCED DASHBOARD

The updated Prognosis Dashboard provides:

- Structured month-wise and day-wise visibility
- Role-based controlled access
- Searchable Provider-level navigation
- Detailed Scribe encounter breakdowns
- Clear limit, usage, and remaining calculations
- Transparent over-usage tracking
- Consistent and user-friendly interface

These enhancements ensure improved administrative oversight and complete transparency in AI feature usage across Providers.

3. ROLE-BASED ACCESS TO THE PROGNOAI DASHBOARD

Navigations:

- **Role Master screen**
Prognosis → Settings → Configuration → Admin column → *Role*
- **User Role Master screen**
Prognosis → Settings → Configuration → Admin column → *User Role*
- **Prognosis Dashboard popup**

Prognosis → Provider Login → → *Prognosis Dashboard* icon

A new role titled *Prognosis Dashboard* has been introduced to control dashboard visibility.

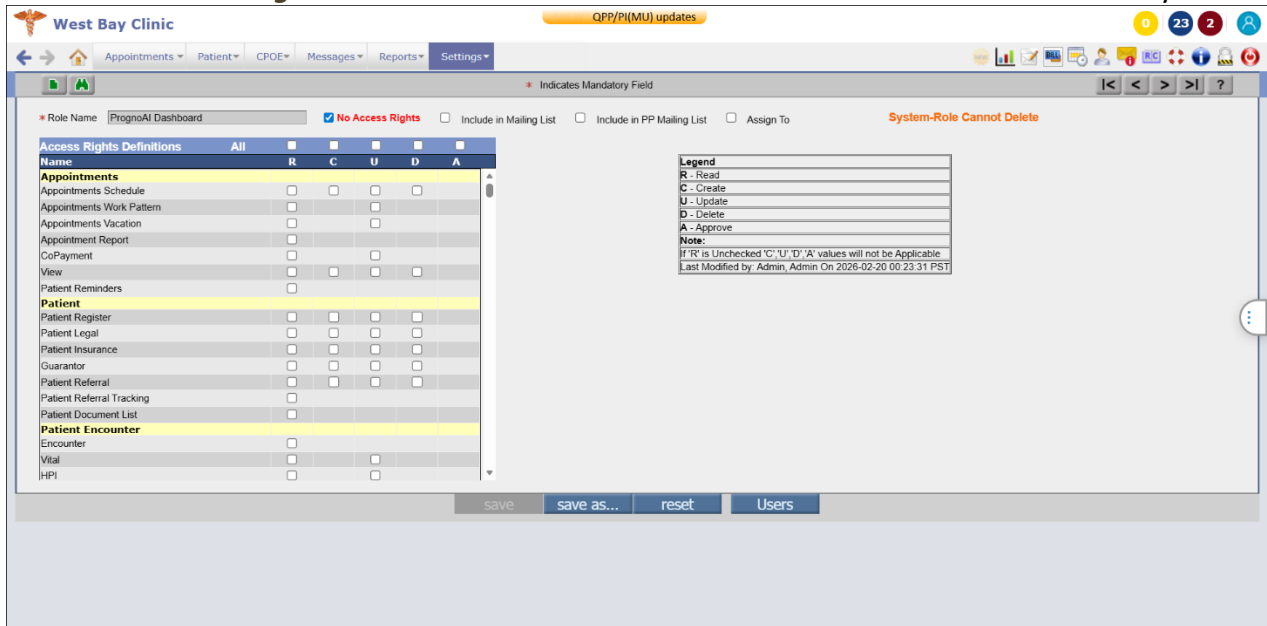


Figure: Prognosis Dashboard Role

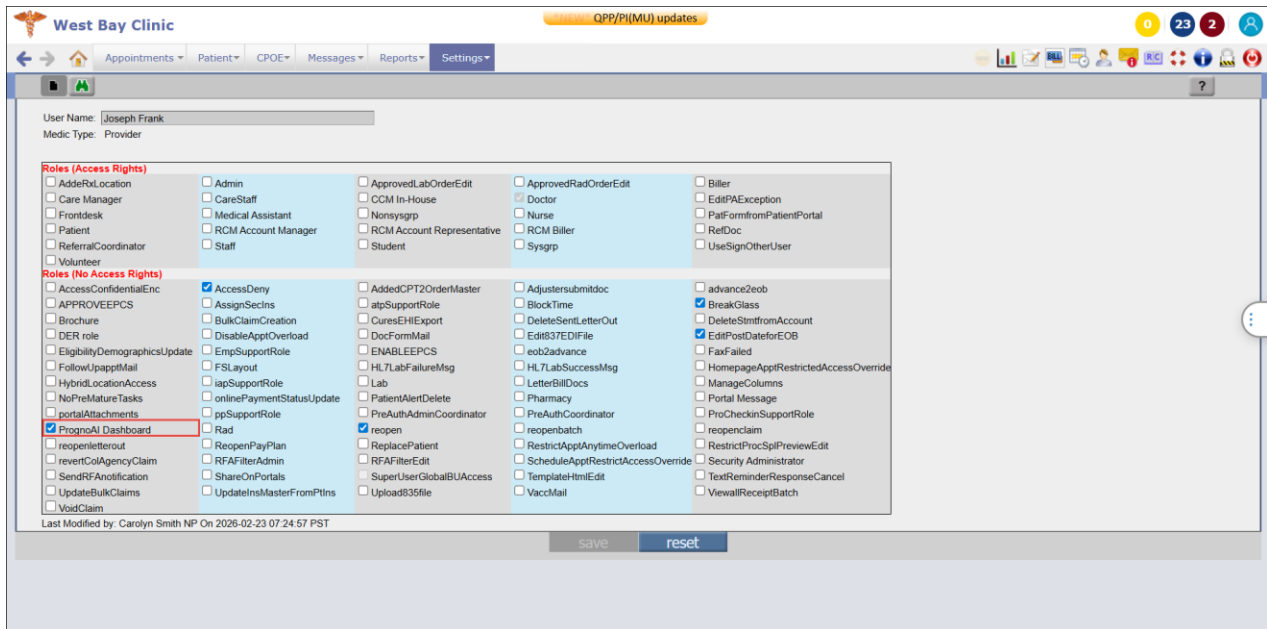



Figure: Prognosis AI Dashboard Role assigned to User

- The role has **No Access Rights** by default.
- Providers assigned this role can access the **Prognosis AI Dashboard**  icon from the Prognosis AI Notch.
- Providers without this role can see a different dashboard layout focused on individual usage.

Access and dashboard view depend entirely on whether the Provider has this role assigned.

4. PROGNOAI DASHBOARD – PROVIDER LOGIN WITH ROLE ASSIGNED

When a Provider is logged in with the **Prognosis AI Dashboard** role, the dashboard displays two tabs:

- **Monthly** (Default)
- **Daily**

The design remains visually consistent across both views.

4.1 MONTHLY VIEW

The **Monthly** tab opens by default with the current month selected.

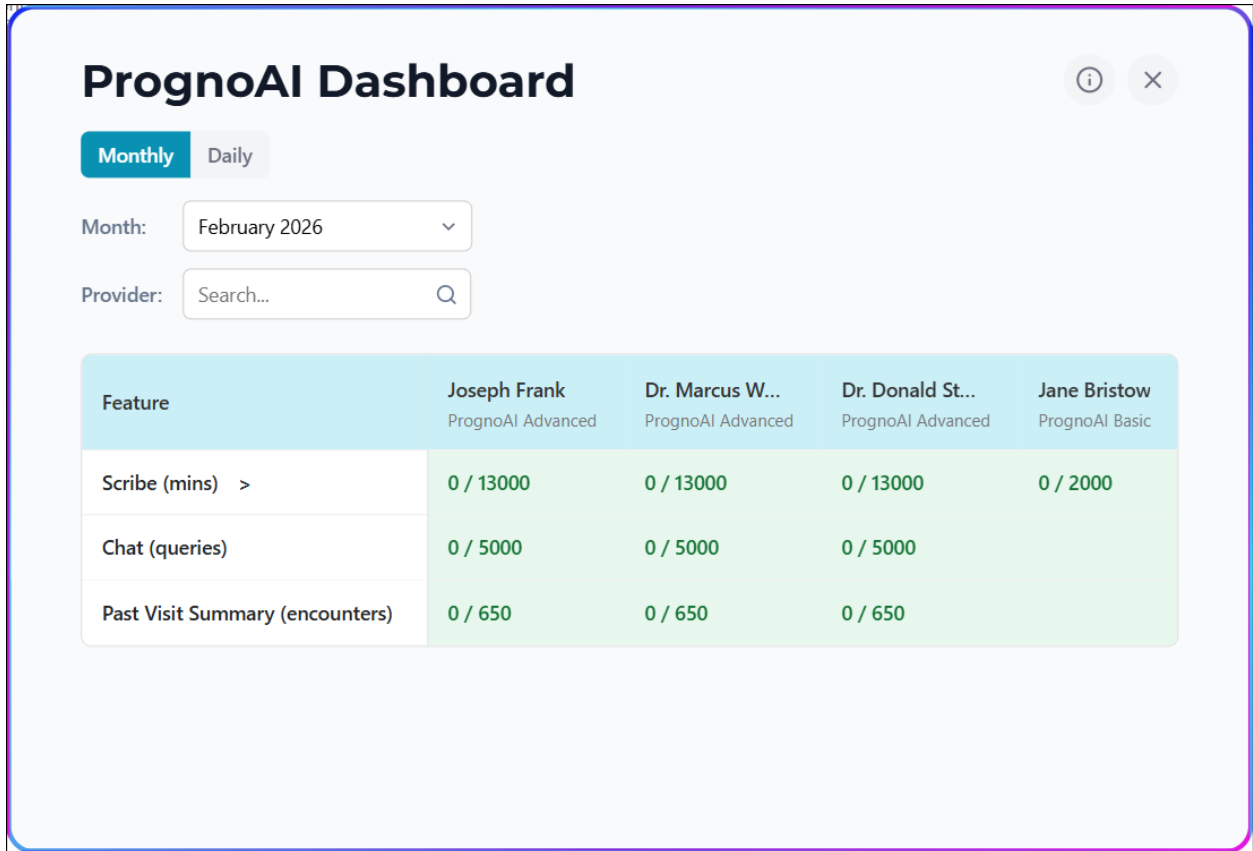


Figure: Prognosis AI Dashboard – Monthly view

Month Selection

- A dropdown allows selection of:
 - Current month
 - Previous three months
- Usage data dynamically updates based on the selected month.

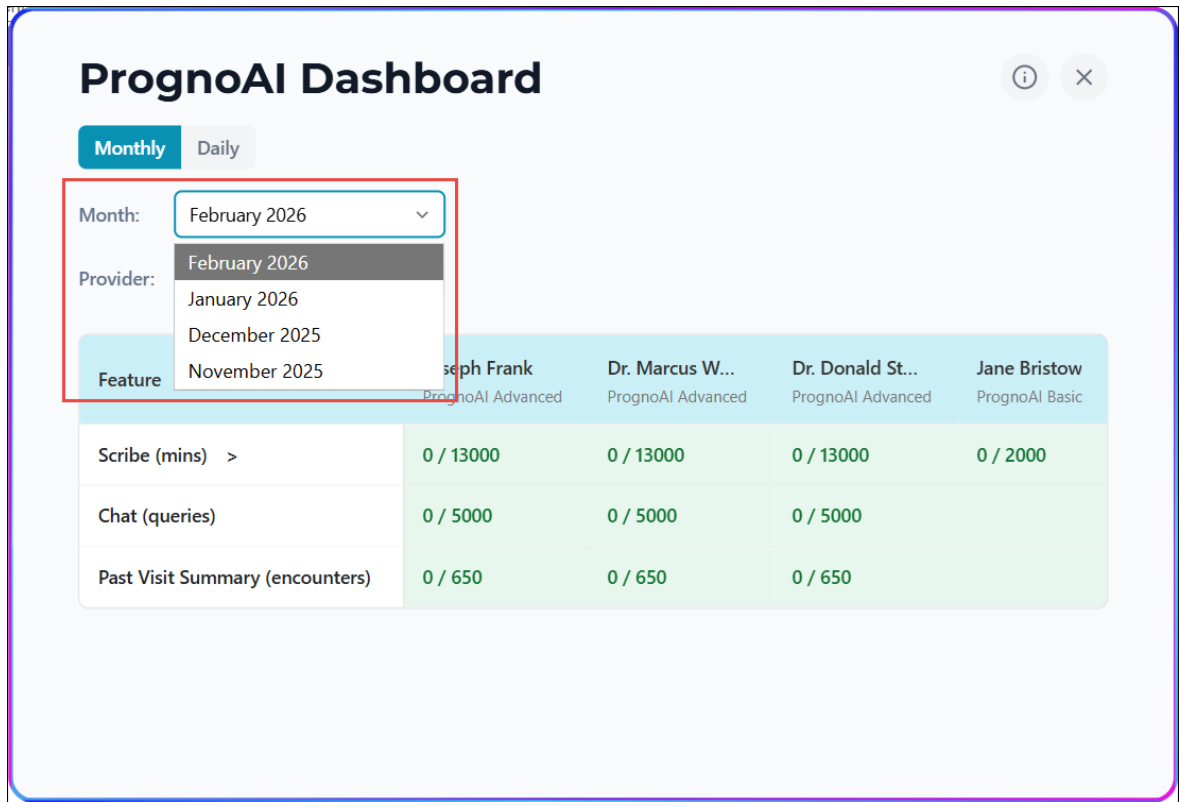


Figure: Month Dropdown with current month selected and previous three months as options

Displayed Features

The dashboard reflects usage for:

- **Scribe (mins)**
- **Chat (queries)**
- **Past Visit Summary (encounters)**

All Providers subscribed to AI features are listed along with:

- Usage values
- Package limits

If a package is updated mid-month, only the updated package details are displayed.

If a Provider has not subscribed to a feature, the corresponding usage cell appears blank.

Scribe (Minutes) Accordion

An accordion is provided next to the **Scribe (mins)** row.

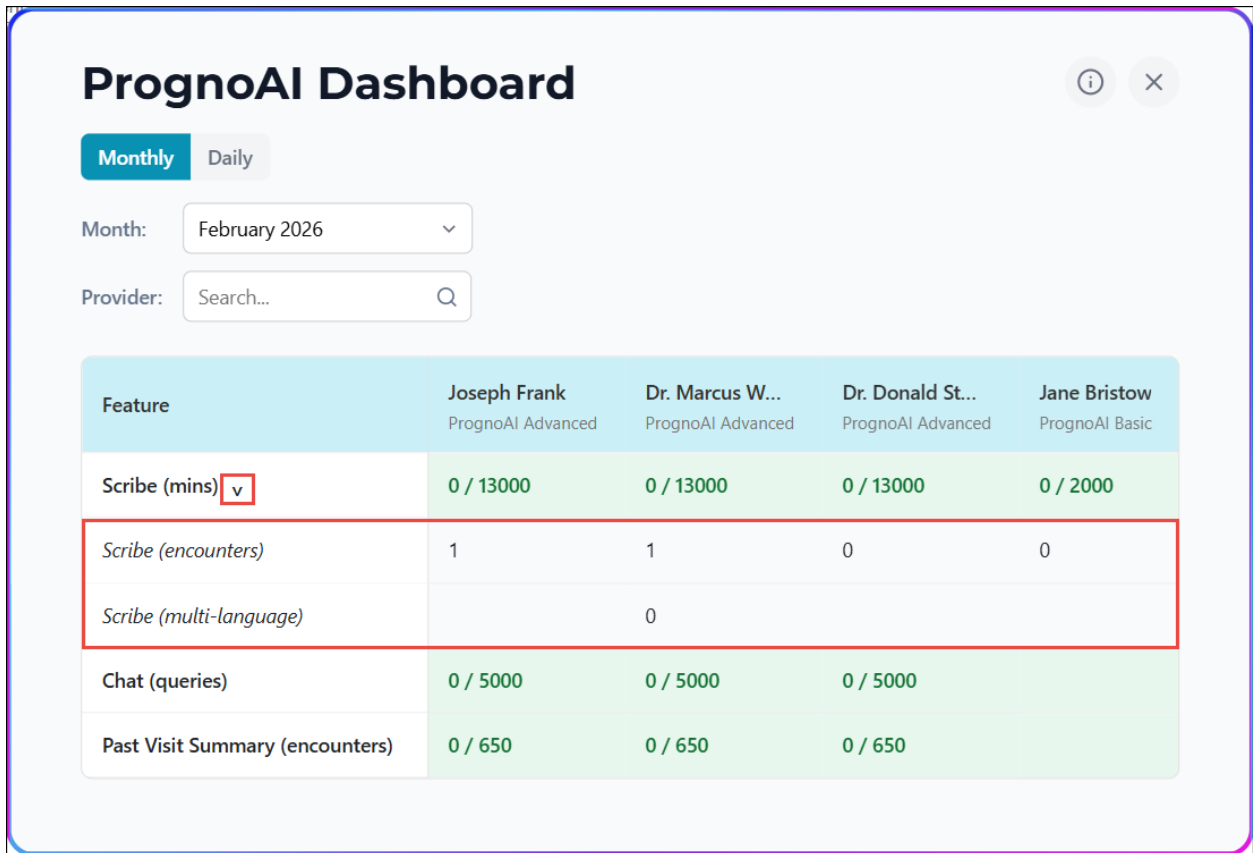


Figure: Expanded Scribe Accordion

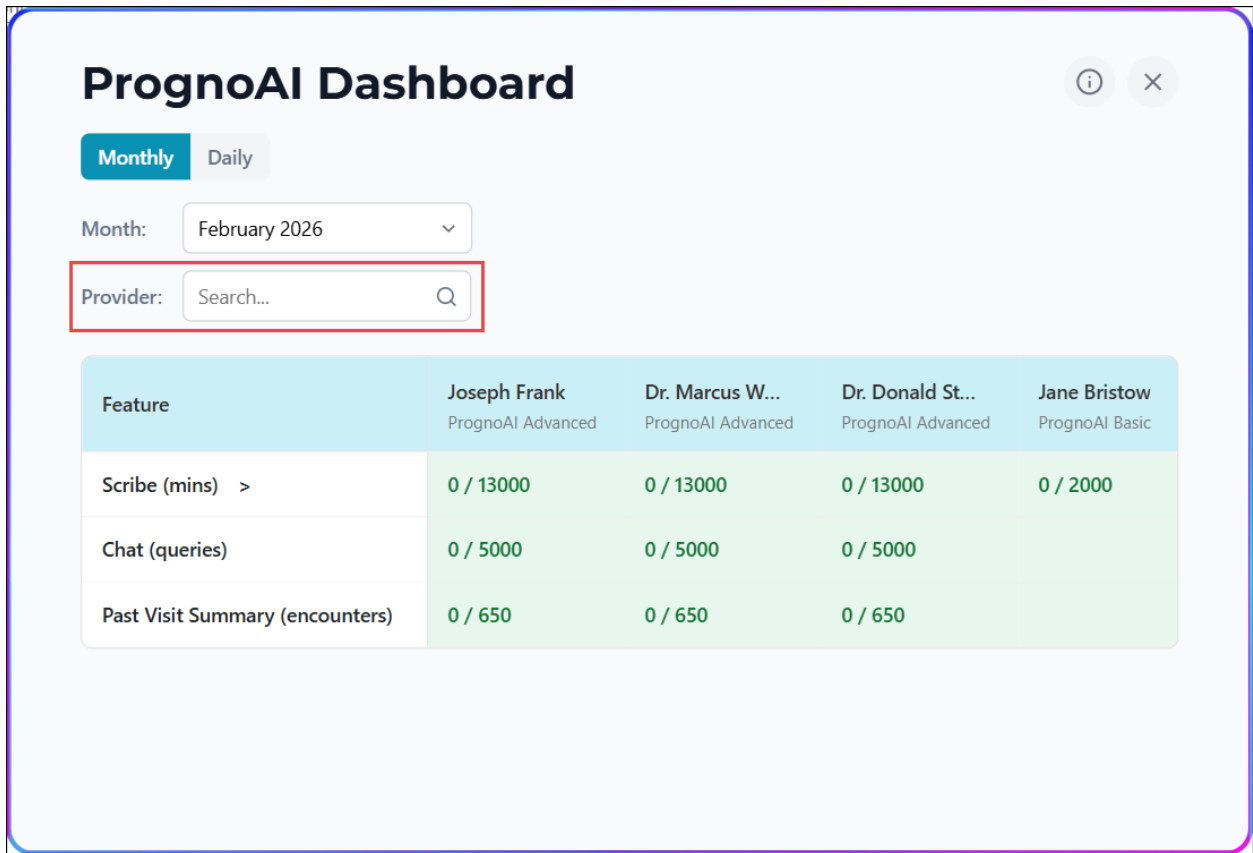
When expanded, it displays:

- **Scribe (encounters)**
- **Scribe (multi-language)** usage

This allows detailed visibility into Scribe utilization beyond total minutes.

Provider Search Functionality

A search bar is available within the Dashboard.



The screenshot shows the Prognosis Dashboard interface. At the top, there are tabs for 'Monthly' (selected) and 'Daily'. Below the tabs, there is a 'Month:' dropdown menu set to 'February 2026'. A 'Provider:' search field is highlighted with a red border, containing the text 'Search...' and a magnifying glass icon. Below the search field is a table with the following data:

Feature	Joseph Frank Prognosis Advanced	Dr. Marcus W... Prognosis Advanced	Dr. Donald St... Prognosis Advanced	Jane Bristow Prognosis Basic
Scribe (mins) >	0 / 13000	0 / 13000	0 / 13000	0 / 2000
Chat (queries)	0 / 5000	0 / 5000	0 / 5000	
Past Visit Summary (encounters)	0 / 650	0 / 650	0 / 650	

Figure: Provider field under Monthly View

To search:

1. Type the Provider's name.
2. The system auto-scrolls to the matching Provider column.

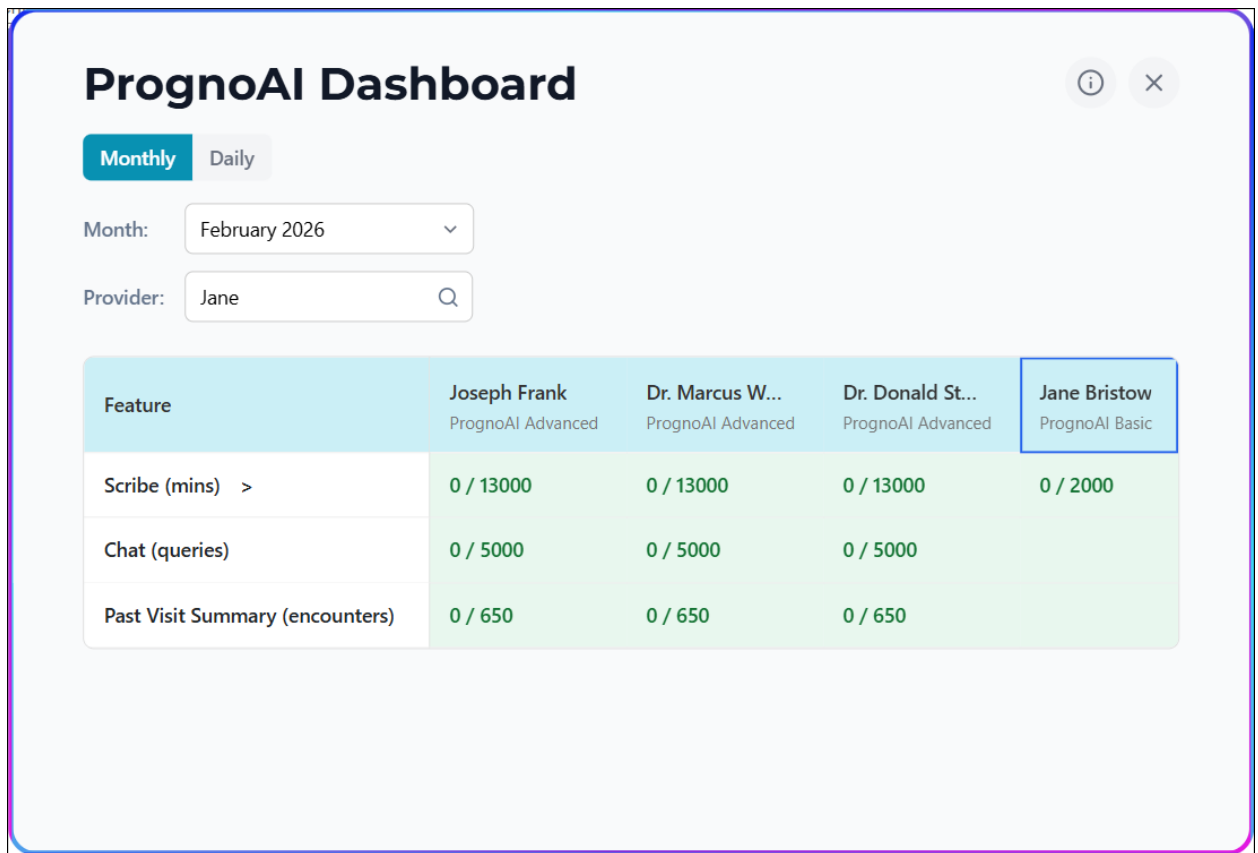


Figure: Selected Provider on the Prognosis Dashboard

3. The column is highlighted for easy visibility.

If no match is found, the system displays: ***“No Record Found”***

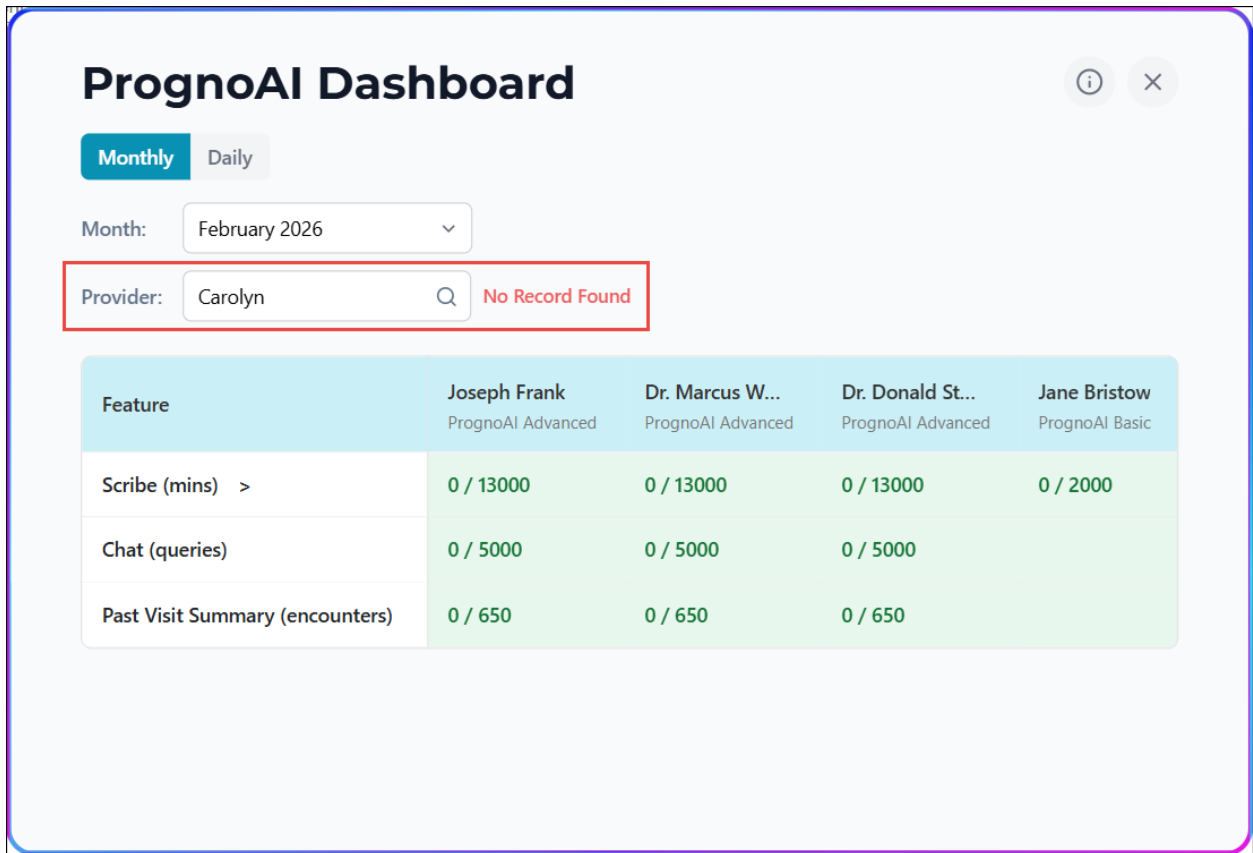


Figure: Message shown when Provider record is not available for display

This feature is available in both Monthly and Daily views.

4.2 DAILY VIEW

The **Daily** tab provides week-wise and date-wise usage monitoring.

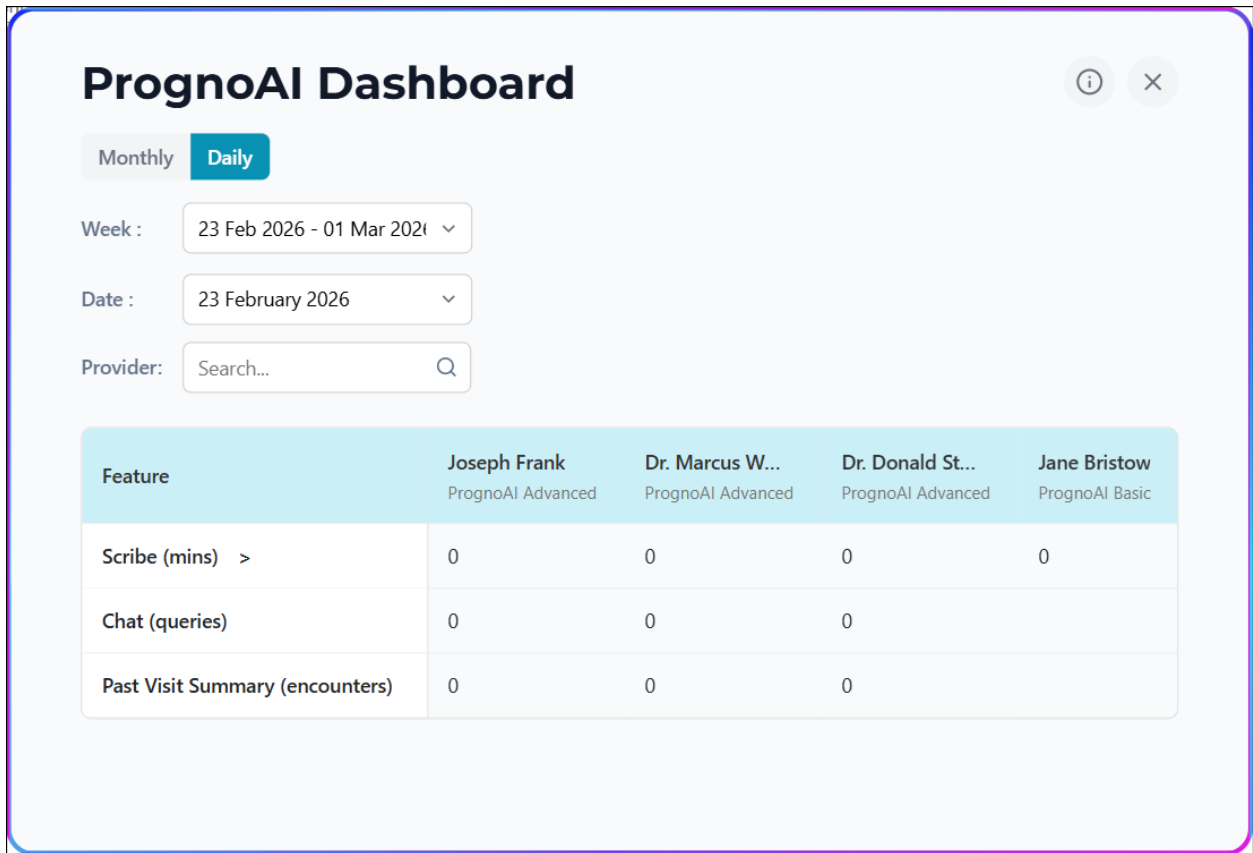
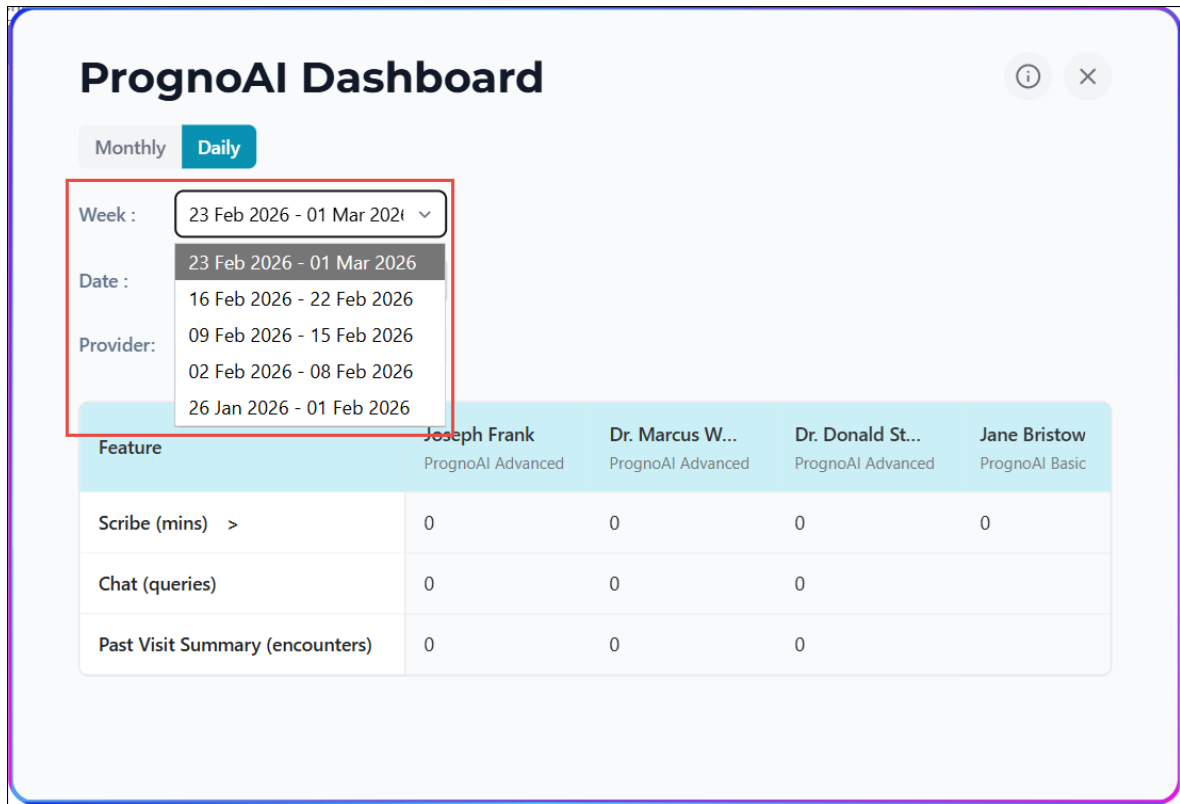


Figure: Prognosis Dashboard – Daily view

Week Selection

- Displays the current week by default.
- Includes the previous four weeks in the dropdown.



The screenshot shows the Prognosis Dashboard interface. At the top, there are tabs for 'Monthly' and 'Daily'. Below these, there are three dropdown menus: 'Week', 'Date', and 'Provider'. The 'Week' dropdown is currently open, showing the selected week '23 Feb 2026 - 01 Mar 2026' and three previous weeks: '16 Feb 2026 - 22 Feb 2026', '09 Feb 2026 - 15 Feb 2026', and '02 Feb 2026 - 08 Feb 2026'. Below the dropdowns is a table with columns for 'Feature' and four providers: 'Joseph Frank', 'Dr. Marcus W...', 'Dr. Donald St...', and 'Jane Bristow'. The table shows usage metrics for 'Scribe (mins)', 'Chat (queries)', and 'Past Visit Summary (encounters)' for each provider.

Feature	Joseph Frank Prognosis Advanced	Dr. Marcus W... Prognosis Advanced	Dr. Donald St... Prognosis Advanced	Jane Bristow Prognosis Basic
Scribe (mins) >	0	0	0	0
Chat (queries)	0	0	0	0
Past Visit Summary (encounters)	0	0	0	0

Figure: Week Dropdown with current week selected and previous three weeks as options

Date Selection

- Once a week is selected, the **Date** dropdown auto-populates with dates from that week.
- The current date is selected by default.

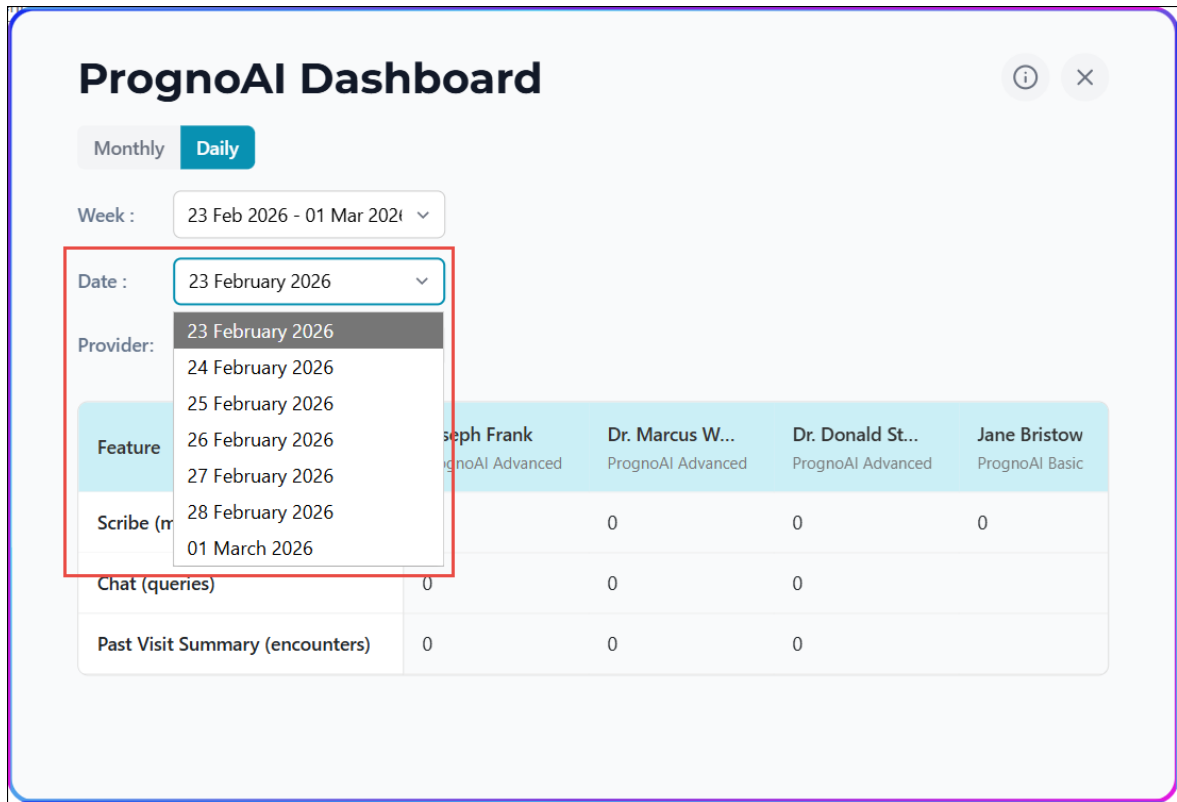




Figure: Date Dropdown with current date selected and previous dates as options

Usage data dynamically updates based on the selected date.

4.3 DASHBOARD NAVIGATION FEATURES

- Horizontal scrolling is enabled to support multiple Providers.
- The **Feature** column is frozen for better readability.
- An informational  button displays concise feature descriptions.
- A close  option is available to exit the dashboard.
- The **Feature Descriptions** popup includes its own close control.

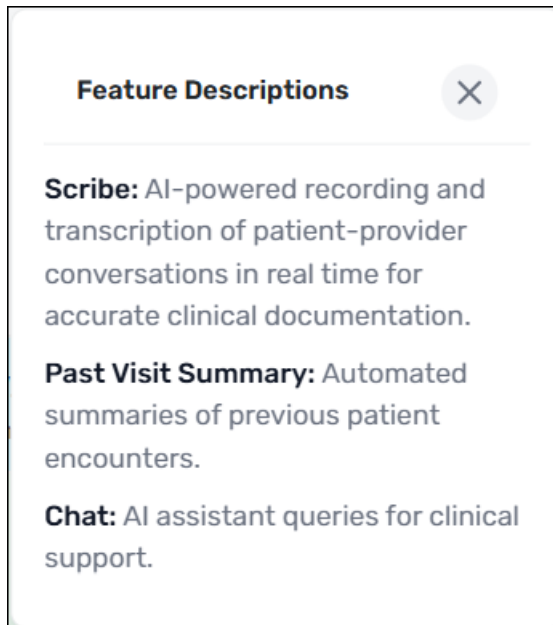


Figure: Feature Descriptions popup

5. PROGNOAI DASHBOARD – PROVIDER LOGIN WITHOUT ROLE ASSIGNED

Providers who are not assigned the *Prognosis Dashboard* role access a personalized Monthly Limit dashboard. This dashboard also includes:

- *Monthly* (Default)
- *Daily*

5.1 MONTHLY VIEW

The *Monthly* tab opens by default with the current month selected.

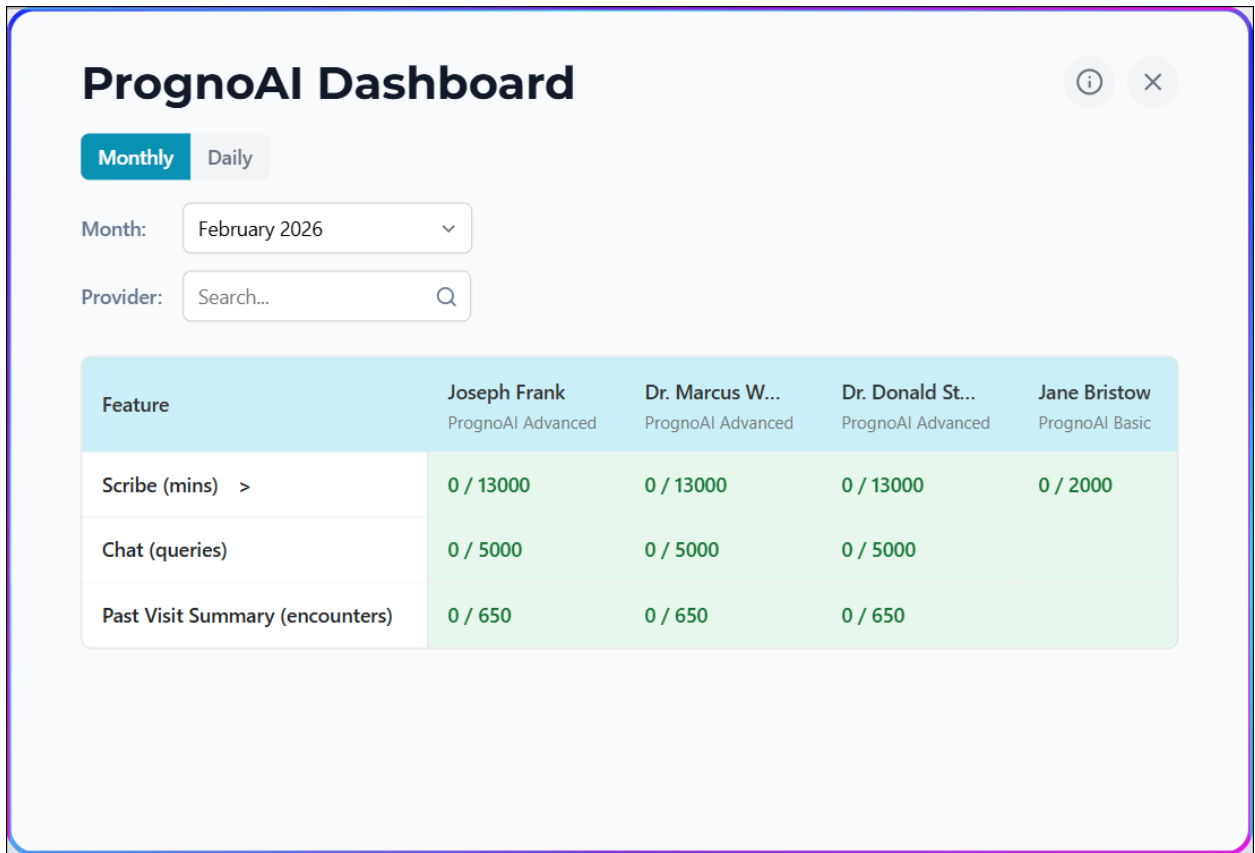


Figure: Prognosis AI Dashboard – Monthly view

Month Selection

- Current month
- Previous three months

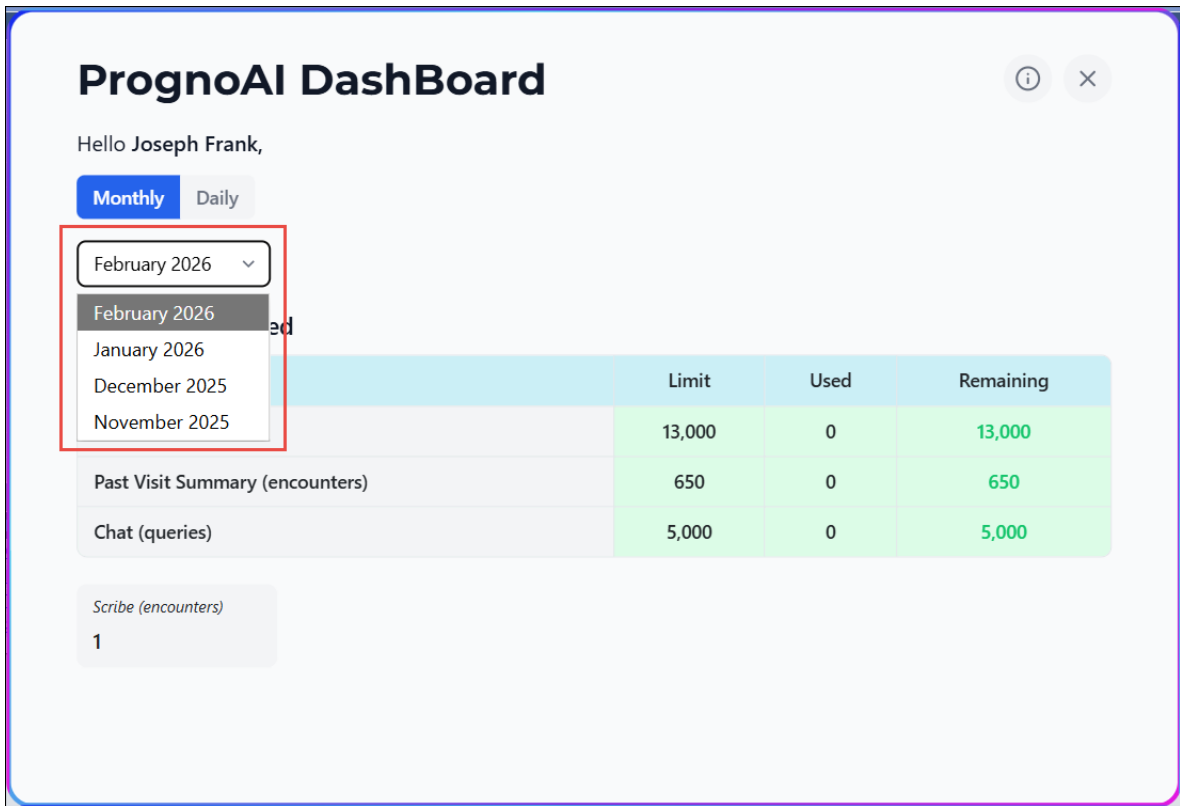


Figure: Month Dropdown with current month selected and previous three months as options

Table Structure

The usage table includes the following columns:

| Feature | Limit | Used | Remaining |

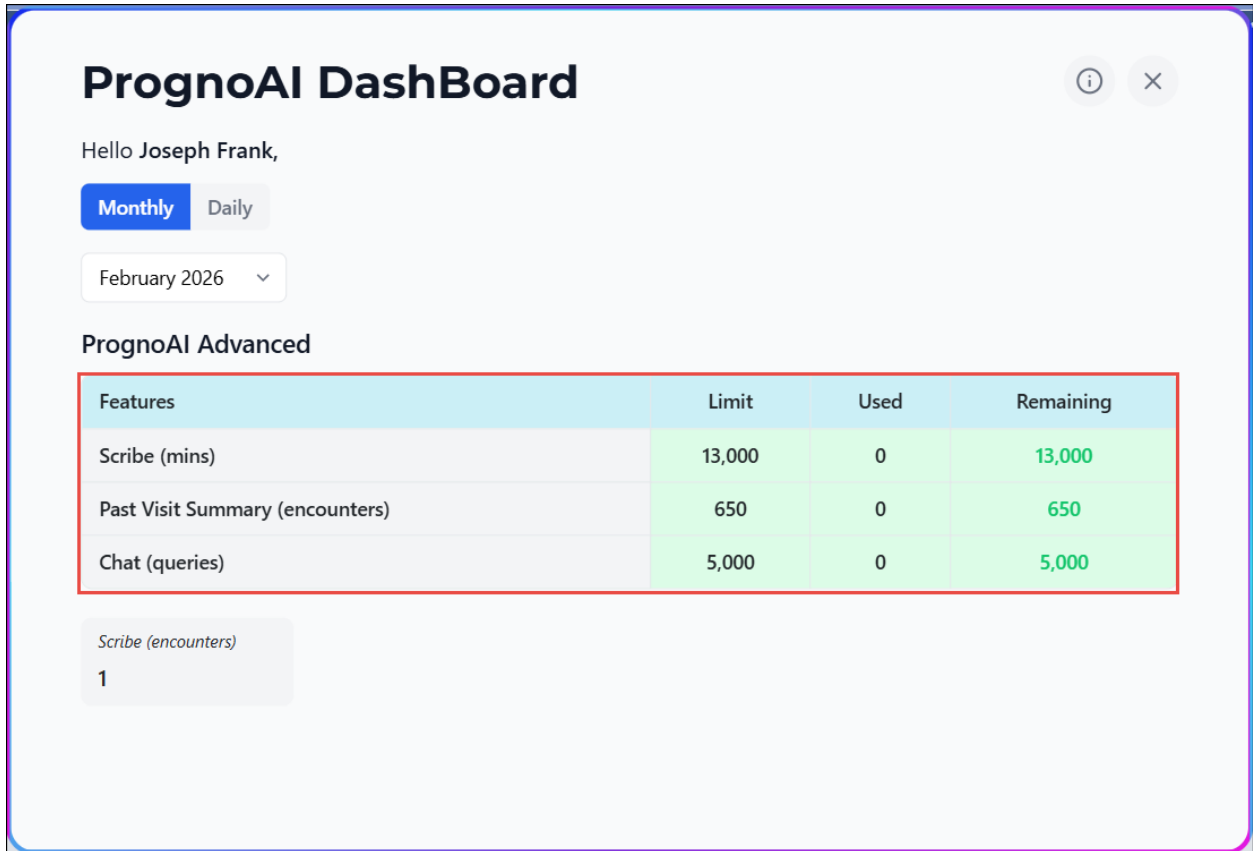


Figure: Usage Table on the Prognosis Dashboard

- **Limit:** Reflects the package allocation.
- **Used:** Displays actual consumption.
- **Remaining:** Dynamically calculated balance.

Usage Indicators

- Over-usage appears in red font with negative remaining values.
- Usage within limits appears in green formatting.

If a package is updated mid-month, only the updated package details are reflected.

Non-subscribed features appear as blank fields.

Scribe Details

Detailed *Scribe (encounters)* statistics for the entire month are displayed separately below the table.

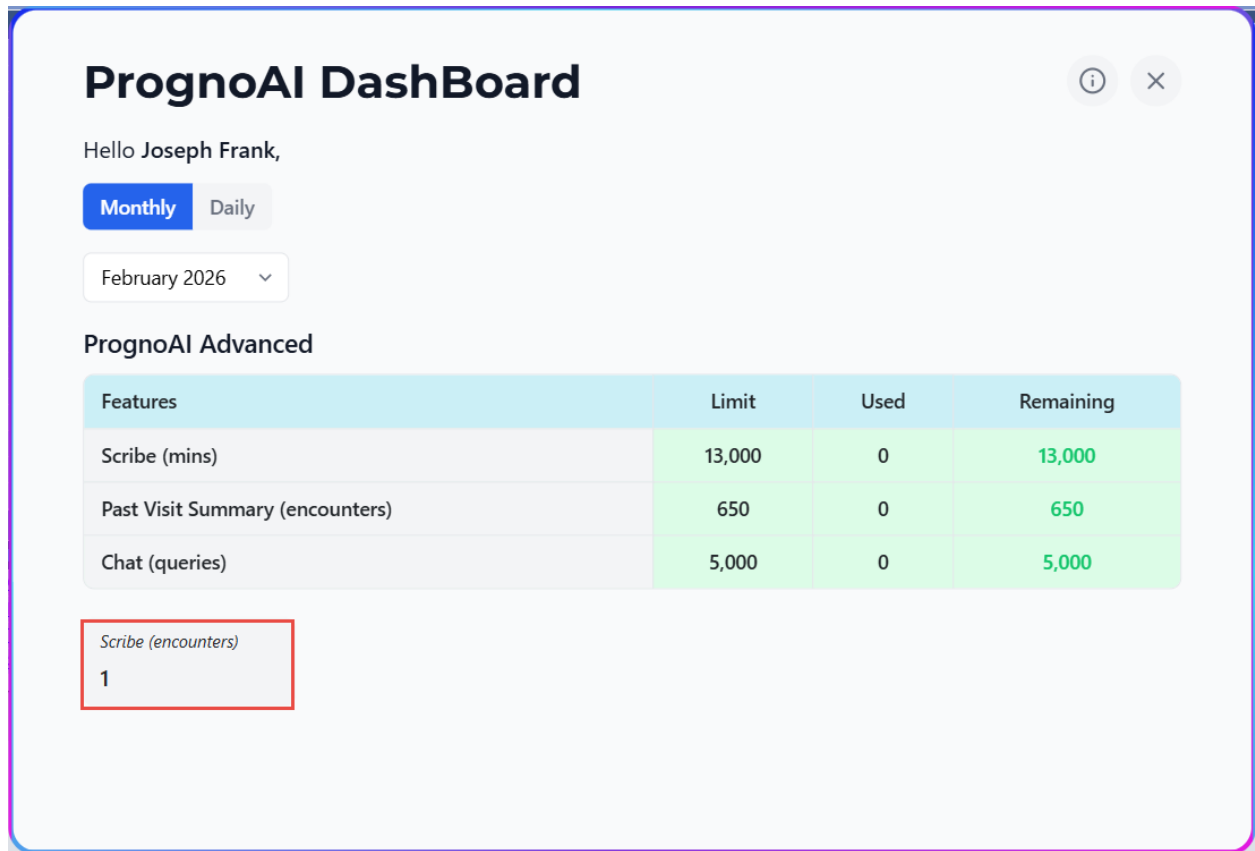




Figure: *Scribe (encounters) count*

An informational  button provides feature descriptions, and a close  option exits the dashboard.

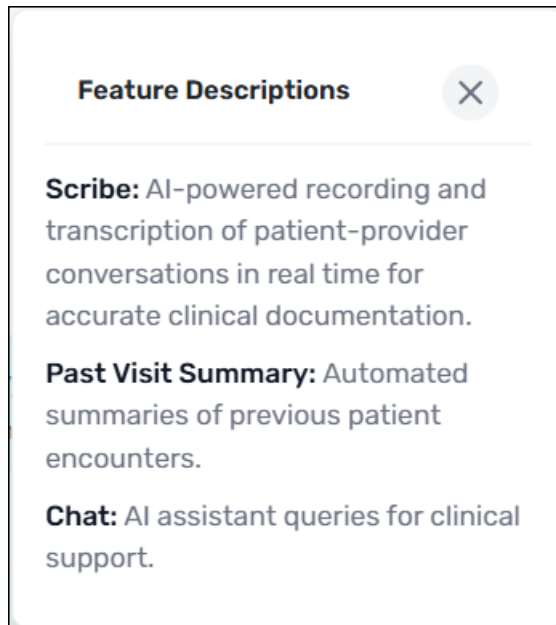


Figure: *Feature Descriptions popup*

5.2 DAILY VIEW

The **Daily** tab presents week-wise usage.

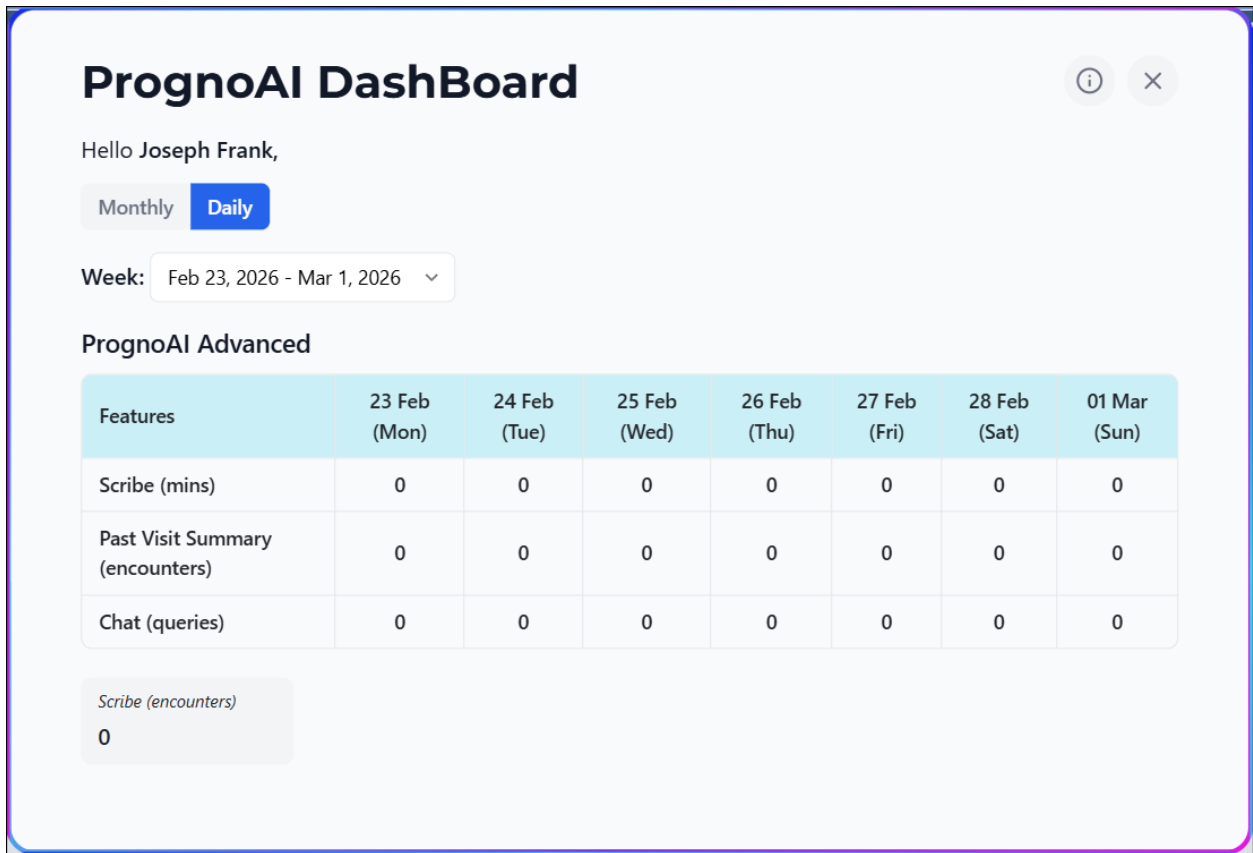


Figure: Prognosis Dashboard – Daily view

Week Selection

- Current week selected by default
- Previous four weeks available for review

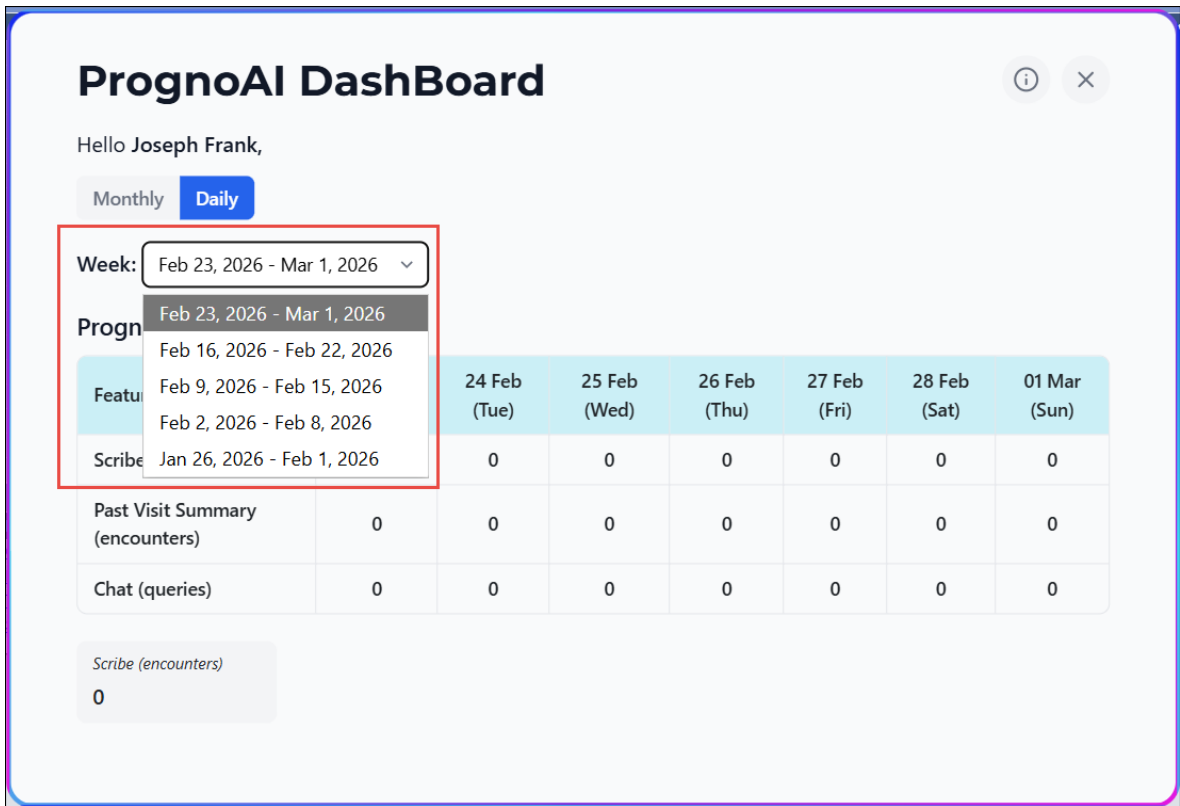


Figure: Week Dropdown with current week selected and previous three weeks as options

Table Structure

- Features are listed as rows.
- Each day of the selected week appears as a column.

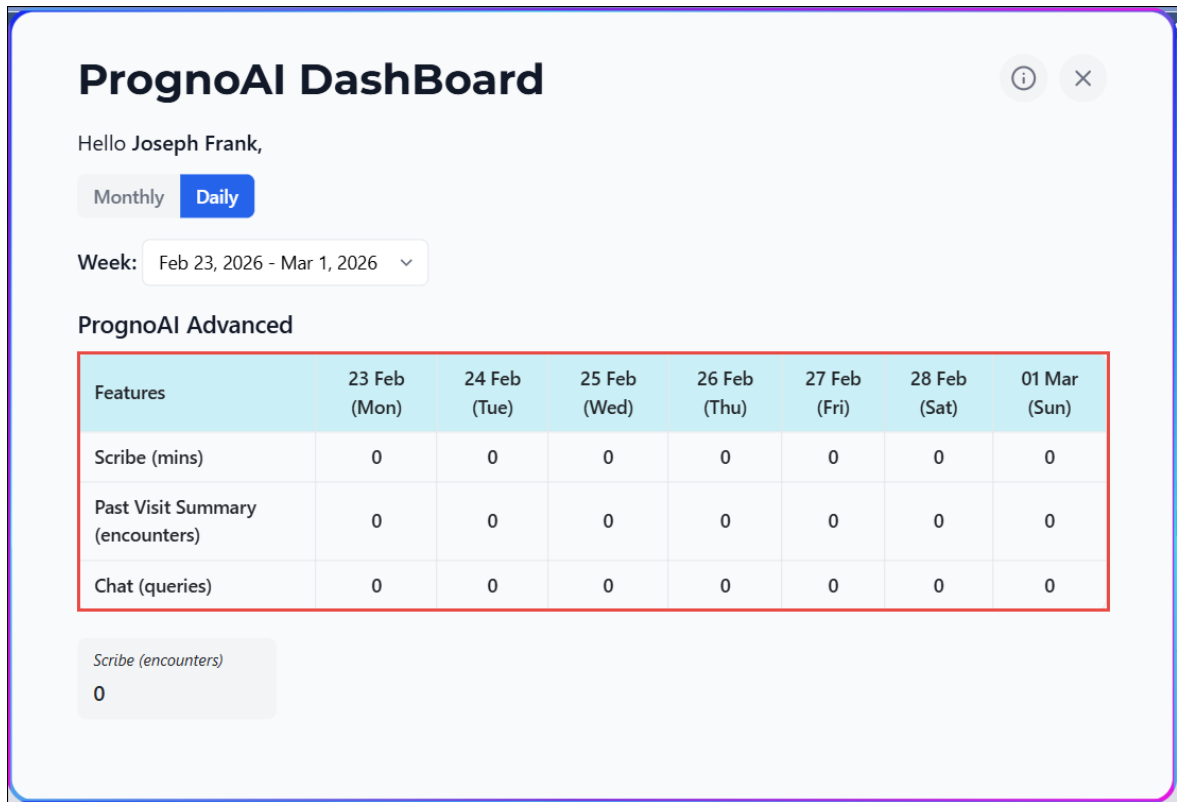


Figure: Usage Table on the PrognoAI Dashboard

Daily Limit Calculation

The system proportionately calculates the daily limit using:

Monthly Package Allocation ÷ Total Days in the Month

Each day’s column reflects actual usage in:

- Minutes
- Encounters
- Queries

Weekly *Scribe (encounters)* statistics are displayed separately below the table.

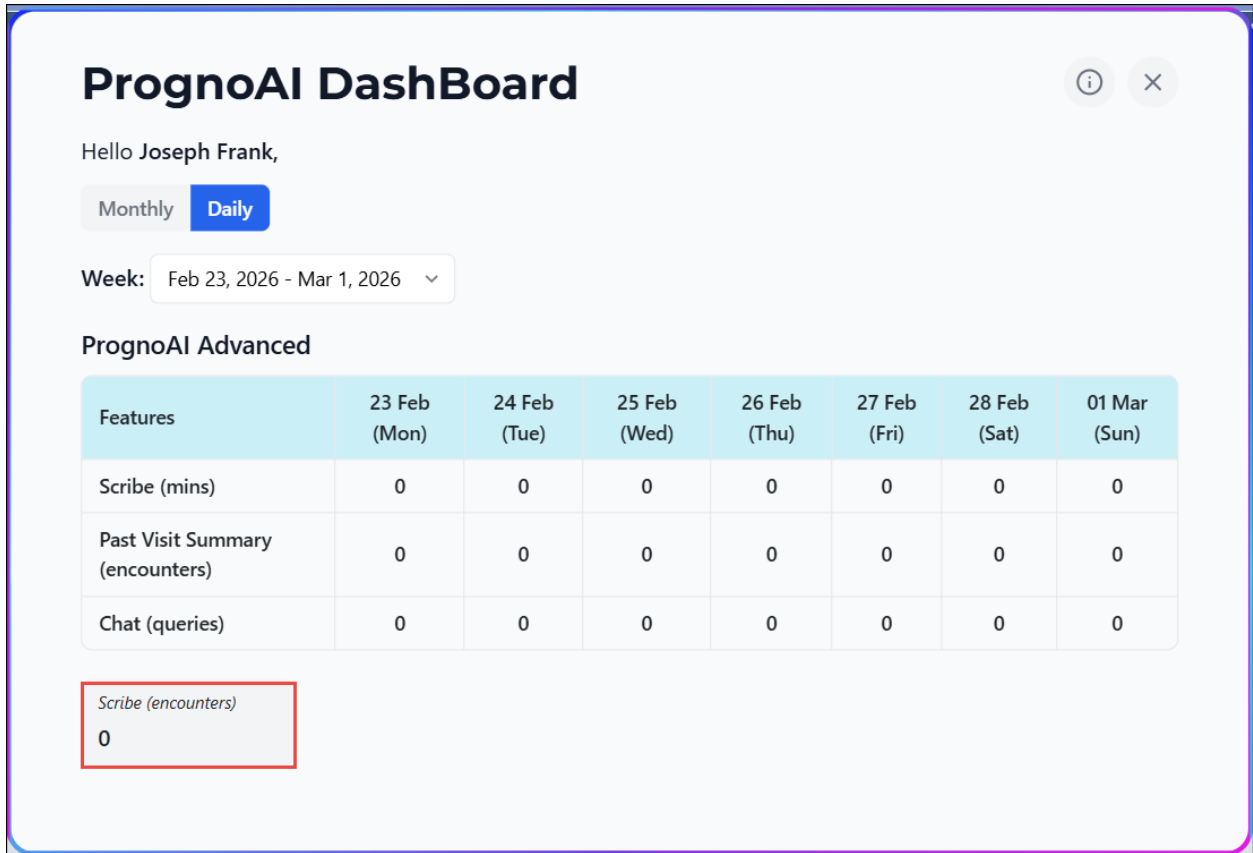



Figure: *Scribe (encounters) count*

If a package is updated mid-month, only the latest package details are reflected.

Feature descriptions remain accessible through the informational  button.

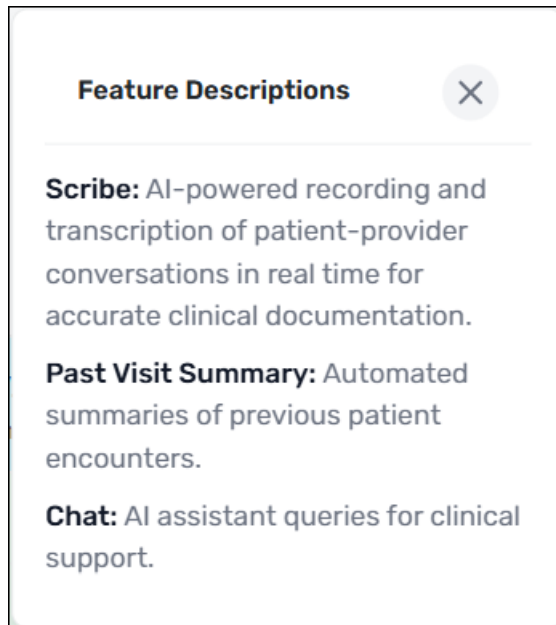


Figure: *Feature Descriptions popup*

6. USAGE ENFORCEMENT AND BILLING LOGIC

- Monthly enforcement is always active at the system level.
- Daily enforcement is not configurable.
- Over-usage does not interrupt service.
- Excess usage is billed in the following month's invoice.
- The system-level configuration cannot be modified or disabled.